### Questionnaire

<table>
<thead>
<tr>
<th>No.</th>
<th>Theme</th>
<th>Indicative question [uncertainty]</th>
<th>Example of original uncertainty submitted</th>
<th>Number of themes</th>
<th>Word count of full word blocks</th>
<th>Plate language summary</th>
<th>Reference available</th>
<th>Evidence</th>
</tr>
</thead>
<tbody>
<tr>
<td>401</td>
<td>Access</td>
<td>How are different physiotherapy services provided, staffed and accessed across six NHS and six non-NHS sites?</td>
<td>All services were evidently new to physiotherapy and often uncertain.</td>
<td>170</td>
<td>30 groups</td>
<td>No systematic reviews identified</td>
<td>0</td>
<td>No systematic reviews identified</td>
</tr>
<tr>
<td>402</td>
<td>Access</td>
<td>Why do patients access physiotherapy in different physiotherapy specialisms?</td>
<td>All groups were dependent on local physiotherapy services.</td>
<td>50</td>
<td>10 groups</td>
<td>No systematic reviews identified</td>
<td>0</td>
<td>No systematic reviews identified</td>
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<tr>
<td>403</td>
<td>Access</td>
<td>Why do patients want physiotherapy and how do they find out about the service?</td>
<td>All groups were interested in the role of physiotherapy.</td>
<td>10</td>
<td>2 groups</td>
<td>No systematic reviews identified</td>
<td>0</td>
<td>No systematic reviews identified</td>
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<tr>
<td>404</td>
<td>Access</td>
<td>When do patients access physiotherapy and how do they feel the service?</td>
<td>All groups were interested in the impact of physiotherapy.</td>
<td>10</td>
<td>2 groups</td>
<td>No systematic reviews identified</td>
<td>0</td>
<td>No systematic reviews identified</td>
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<tr>
<td>405</td>
<td>Access</td>
<td>How do patients access physiotherapy and what are they offered?</td>
<td>All groups were interested in the outcomes of physiotherapy.</td>
<td>10</td>
<td>2 groups</td>
<td>No systematic reviews identified</td>
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### Relevant literature


E01 Defining current practice

What is the best approach to assessing patients in a physiotherapy setting? How does this affect the results of physiotherapy treatments and management? How is the effectiveness of this approach determined? What are the implications for physiotherapy practice? (80 pages)

E02 Evaluating physiotherapy treatments, advice or approaches

What methods are effective for finding: 1) those at risk of getting a health problem; 2) patients who need different amounts of treatment; 3) those who may not respond to physiotherapy? (79 pages)

E03 Effectiveness

How safe and effective are physiotherapists in emerging roles in terms of patients, carers, and the Commissioning of Health and Social Care? (78 pages)

E04 Effectiveness

How do patients perceive their treatment experience? How can they be supported to make health changes, engage with treatment, check their progress and/or manage their condition on a daily basis? This question was designed based on the perspective of patients, carers, and other health professionals. (18 pages)

E05 Effectiveness

How can access to health technology or equipment be supported in different physiotherapy settings and areas? (21 pages)

E06 Effectiveness

How are physiotherapy treatments, advice, or approaches safe and effective? Where more than one treatment approach exists, which work best and why? (87 pages)

E07 Effectiveness

What is the role of teamwork and communication in the emergency department: a systematic review. (10 pages)

E08 Effectiveness

What are the active components of physiotherapy interventions that work, and how effective are different physiotherapy settings and areas? (17 pages)

E09 Effectiveness

What is the role of physiotherapy in people with long-term health conditions? (9 pages)

E10 Effectiveness

How can physiotherapy be used to support patients in the workplace? (9 pages)

E11 Effectiveness

How can physiotherapy be used to support patients in the school setting? (9 pages)

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How can access to health technology or equipment be supported in different physiotherapy settings and areas? (21 pages)

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E60 Effectiveness

How can access to health technology or equipment be supported in different physiotherapy settings and areas? (21 pages)
How can senior physiotherapists best support junior staff to provide effective and feasible care? How possible is it to use new technologies or ways of delivering knowledge, experiences, and training that encourage and self-engagement?

Supporting patient management
- What knowledge and skills are developed during physiotherapy and areas for role growth?
- When referring to patients to physiotherapy, what expectations do they have in terms of changing behaviour, and/or using specific approaches? What is the most/least effective for improving patient results compared to no therapy?

Health problems and treatment outcomes
- What tools or devices allow physiotherapists to effectively monitor health problems or treatment results? Where tools are effective, what amount of change is needed to show an important improvement?
- What do patients expect of physiotherapy and understand in terms of their own health problem?
- What approaches are effective for enabling parents, relations or carers affected by capping of treatment sessions (e.g., manager decreeing that a certain number of patients will be seen at a time)?
- When health problems are developing, at what point is physiotherapy most/least effective?
- What is the impact of physiotherapy prehabilitation prior to amputation and areas for role growth?
- What are the reasons that patients choose to either attend or not attend physiotherapy when referred? Why isn’t it recommended more often before referring to surgeons?
- When health problems are developing, at what point is physiotherapy most effective? What outcomes should all acute/inpatient physiotherapy services use to assess the effective service? How is staff satisfaction affected by waiting times? How is staff affected by capping of treatment sessions (e.g., manager decreeing that a certain number of patients will be seen at a time)?
- What is the potential impact of physiotherapy on the economic burden of chronic conditions? Can patients and carers see a value in seeing a physiotherapist for ongoing therapy?
- What tools or devices allow physiotherapists to effectively monitor patients, or does anything need to be improved?
- What do physiotherapists believe to be the barriers to the successful implementation of physical activity programs in hospitals?
**Table 1: Service Delivery**

<table>
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<tr>
<th>Question</th>
<th>Design</th>
<th>Response</th>
<th>Response Type</th>
<th>Source</th>
</tr>
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<tbody>
<tr>
<td>Service Delivery: What are the people who fund services and internal budget holders interested about the role of physiotherapy and how do they make funding decisions?</td>
<td>All groups</td>
<td>16</td>
<td>All responses</td>
<td>National Institute for Health and Clinical Excellence. 2017. NICE Guidelines CG74: Treatment mechanisms. What are the physiological effects of different physiotherapy treatments? (Question ID 523)</td>
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<tr>
<td>Service Delivery: What is the role of teamwork and communication in the emergency department?</td>
<td>Clinician only</td>
<td>7</td>
<td>Clinician only responses</td>
<td><a href="http://www.sciencedirect.com/science/article/pii/S1568163712001420">http://www.sciencedirect.com/science/article/pii/S1568163712001420</a></td>
</tr>
<tr>
<td>Service Delivery: How do senior staff choose junior staff at interview? and how can this be easily cost more in therapy time to prepare a funding request especially for low cost items such as a sleep system for £300. This can panel reviews increase, along with the amount of costings required for commissioning purposes? [Question ID 1540, Carer]</td>
<td>All groups</td>
<td>1</td>
<td>All responses</td>
<td><a href="http://onlinelibrary.wiley.com/doi/10.3109/02703181.2013.846451/epdf">http://onlinelibrary.wiley.com/doi/10.3109/02703181.2013.846451/epdf</a></td>
</tr>
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<td>Service Delivery: Do service frailty patients still choose physiotherapy treatment even if they experience effect: 1) the results patients experience and 2) how ‘well’</td>
<td>Clinician only</td>
<td>2</td>
<td>All responses</td>
<td>Tho, C., Fidler, S., and Colas, M.P., 2007. A review of the effects of sleep position, play position, and equipment use on motor development in infants. Developmental Medicine &amp; Child Neurology, 49(11), pp.858-867.</td>
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<td>Service Delivery: Do staffing levels and skill mix impact patient and service outcomes? Does the system sufficiently staffed to provide optimum physiotherapy to allow every patient to reach their full recovery potential?</td>
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<td>16</td>
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<td>Fomiatti, R., Richmond, J., Moir, L. and Millsteed, J., 2013. Occupational therapy for intermediate care including reablement: a systematic review. International emergency nursing, 18(3), pp.127-137.</td>
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